

Fundraising Privacy Statement

We take privacy issues very seriously. The following policy sets out how we will collect, use, store and retain your personal information.

When you make a donation, we collect and use information such as your name and address in order to process your gift. We only collect the information we need for legitimate purposes, with your permission, and use it when we have a reason for doing so. For example, as well as using this information to process your donation, we might also use it internally to analyse our fundraising trends.

We will always keep your personal information secure and confidential. We make sure we have appropriate measures in place to protect your information. We don't share it with or sell or rent it to third parties, and we won't disclose it to anyone without your consent.

Fund-raising donations are managed in-house. If you require further information, please contact the address below.

Nb. For the full FHN Privacy Notice please see our website: <http://fundforhumanneed.org.uk>

FAQs

How do you make sure my personal information is kept accurate and up to date?


If we become aware that our information is incorrect, we update it immediately. Please contact us if any information needs to be updated.

Will you contact me for purposes other than fundraising?

We respect your privacy so you will only receive communications from us if there is a legitimate reason for doing so – for example, updating you on our activities. When you make your first donation, we offer you the opportunity to 'opt in' to further communication routes such as email, landline or mobile phone (including texts). You can 'opt out' at any time by contacting us.

How can I find out what information you hold about me?

If you would like to know what information we hold about you, have any questions about our data protection policy, or would like to make a complaint about how we have handled your personal information, please contact the Chair of FHN (fhnchair@gmail.com).

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